

## PRESS RELEASE

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### **Xansa wins £22 million mobile work management contract with Northern Ireland Water Service**

#### **Enabling a fast local response to call outs and personalised customer service**

Xansa is pleased to announce that Northern Ireland Water Service, an Agency within the Department for Regional Development, have exercised their option to extend the scope of their existing Contact and Billing implementation contract. The extension to the contract worth £22 million over a seven year period continues the development of a mobile work management solution. The initial contract was awarded in January 2006 to the Xansa led consortium, Crystal Alliance.

Commenting on the announcement Alistair Cox, Chief Executive, Xansa said:

“This contract builds on the success of the Xansa led Crystal Alliance in winning the contract to provide the new customer billing and contacts system to Northern Ireland Water Service. Xansa's IT and process expertise combined with the specialist capabilities of the consortium partners will deliver industry-leading standards of service, fast local response to customer enquiries and continuous improvement in standards of service provided. The mobile work management solution contract is a clear endorsement of the work we have completed to date and the partnership we are building with Water Service. It also provides further evidence of Xansa's strengths in integrating IT and business process outsourcing and in our capacity to manage and lead the consortium.”

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#### **About Xansa**

Xansa is an outsourcing and technology company. Committed to delivering guaranteed business outcomes through a combination of technology and process expertise, Xansa gives its clients the freedom to do more with their business. Strong relationships, commercial innovation and an integrated Indian delivery capability ensure that Xansa drives real and long-term cost reductions, performance improvements and new ways of working tailored to each client. The services Xansa provides are Business and Technology Consulting, IT Implementation, IT Outsourcing and Business Process Outsourcing. Head-quartered in Reading, Berkshire, Xansa is listed on the London Stock Exchange (LSE: XAN) and has over 8000 people in the UK and India.